

TERMS FOR NATURAL OAK FURNISHED AND SERVICED APARTMENTS

NATURAL OAK APARTMENTS ACCOMMODATION TERMS

Rates are inclusive of all Government taxes (16% value added tax and 2% Catering Levy)

Rates are for accommodation only

Rates are exclusive of laundry charges

Bookings are confirmed after receipt of full payments of stay

Booking shall be confirmed at least 14 days before arrival date

Booking not confirmed at least 14 days before arrival date shall be considered tentative

NATURAL OAK APARTMENTS Cancellation policy shall apply to all bookings cancelled.

More than 14 days to arrival date – No cancellation charges

10 to 14 days to arrival date – 25% charge of amount paid

7 to 9 days of arrival – 50% charge of amount paid

4 to 6 days to arrival date – 75 % charge of amount paid

Less than 3 days to arrival date – 100% charge of amount paid

NATURAL OAK APARTMENTS ACCOMMODATION TERMS

30 day minimum stay, thereafter prorata rates applicable

1 month rent in advance

1 month deposit

Signed Tenancy Agreement

Payment in US Dollars or Kenya shillings at the prevailing rate at time of payment

Rates are stated in the billing currency USD

NATURAL OAK APARTMENTS Cancellation policy shall apply to all bookings cancelled

More than 14 days to arrival date – No cancellation charges

10 to 14 days to arrival date – 25% charge of the first month's rent

7 to 9 days of arrival date – 50% charge of the first month's rent

4 to 6 days arrival date 75% charge of the first month's rent

Less than 3 days to arrival date – 100% charge of the first month's rent

Payments can be made through:

Bank transfer (RTGS)

Cash

Credit Card (this will attract a bank surcharge of 3% of the amount processed, for monthly rent only)

Company Cheque. Note personal cheques are not accepted

- **Payment of other services (e.g. laundry, telephone etc) to be settled on check out.**
- **Pets are not allowed**
- **There are no child minders or life guards on duty. Children under 12 years of age shall be required to be accompanied whenever outside the apartment.**